

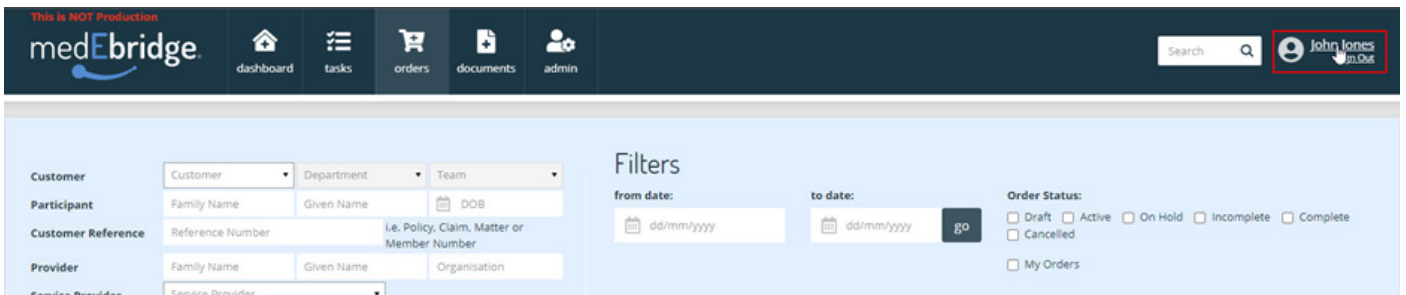
Multi-factor Authentication on medEbridge®

STEP-BY-STEP INSTRUCTIONS FOR USING AN AUTHENTICATOR APP

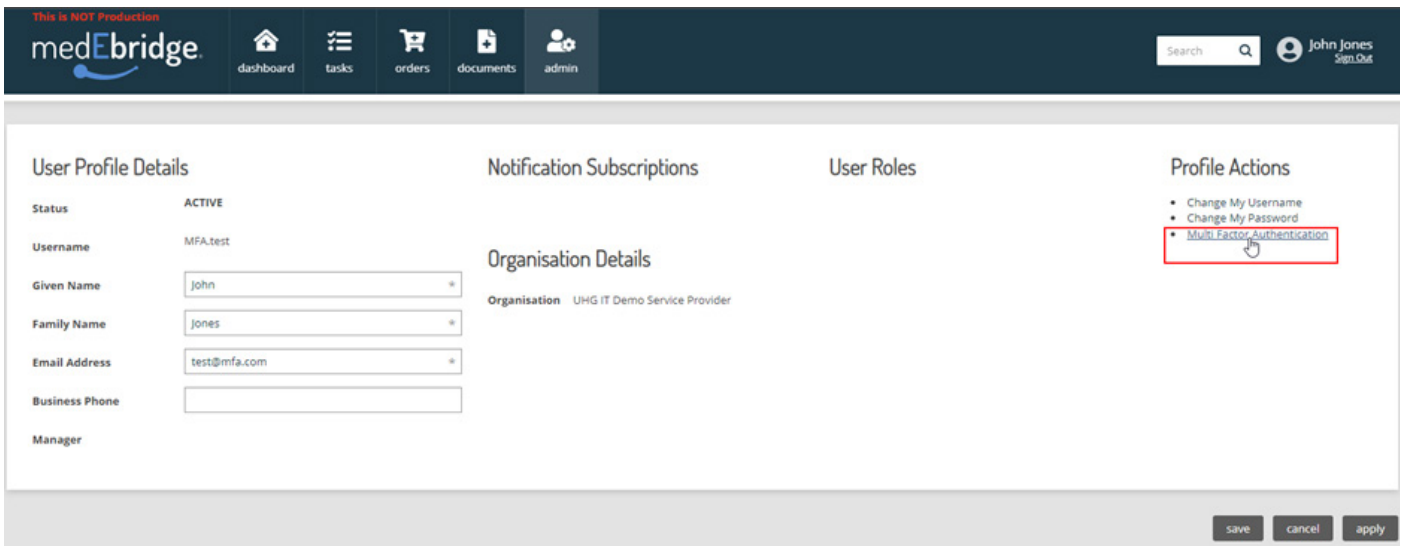
1. Check with your IT support that your organisation is not using a company-wide solution via Azure AD. If not, proceed with the next steps
2. Download the Microsoft or Google Authenticator App to your mobile phone



3. Login to medEbridge®
4. Click on your name in the top right corner



5. Go to the Profile Actions section of the page and click on Multi-factor Authentication



6. Go back to the Authenticator App on your mobile phone
7. Select 'Setup New Account' or 'Add New Account' or the + button

Instructions continued over page...

For further information

Please email MFA@medEbridge.com.au or contact your Account Manager or Customer Service Team.



Multi-factor Authentication on medEbridge®

STEP-BY-STEP INSTRUCTIONS FOR USING AN AUTHENTICATOR APP

8. Scan the QR code found on the medEbridge® page
9. Enter the 6-digit verification code supplied by the Authenticator App to complete the registration

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Setup your authenticator app

Authenticator apps help verify your identity by providing a code to pass for each user session. The unique code is refreshed every 30 seconds. Please contact your administrator for a list of supported authenticator apps.

Instructions

1. Install your chosen authenticator app and open it
2. Select Setup Account or Add New Account or + button
3. Scan the QR code below:



SAMPLE ONLY
DO NOT USE

Unable to scan the QR code?

1. Open your chosen authenticator app
2. Select Setup Account or Add New Account
3. Select the manual setup process
4. Enter your account name and the key below:
Account Name: MFA.test
Key: XFHNXBRTWPBUE7U3DTZGMTOAE2G4KSCU

Complete Registration

Please enter the 6-digit verification code displayed on your chosen authenticator app and continue to complete the registration:

continue cancel

10. From now, every time you login to medEbridge® you will be prompted to enter a 6-digit code from the App.

medEbridge

Please enter the 6-digit verification code displayed on your chosen authenticator app to verify your identity

6-digit code

VERIFY

By logging into medEbridge®, you are accepting the medEbridge® terms and conditions

For further information

Please email MFA@medEbridge.com.au or contact your Account Manager or Customer Service Team.

